Shipping Policy



Delivery is Free and Fast to most parts of the USA. Once your order is complete, our agents will reach out to you to book a delivery date within 24/48 hours. We collaborate with all our delivery partners to guarantee **FREE & FAST** delivery to your doorstep.

It is important to leave up-to-date mobile contact number and email address, so that we / driver can update you on the delivery status. If you require an item urgently or require the item to be delivered on a specific date, please call our sales staff who will be able to arrange this.

Please let the agent or email us the best mobile contact number: in**@***********rt.com

- FREE Shipping on all orders
- Handling time 1-4 Days (Monday – Thursday)
- Transit time 4-14 Days (Monday – Thursday)
- order cutout time 12.00 A.M (UTC + 1 **West Africa Time)**

You will receive an email/text message after you have placed an order and the items are ready for dispatch (this is usually within 24/48hrs) to offer you a delivery on the day of your choice.

We use a specialist furniture carrier for our deliveries, ensuring you will receive your order in perfect condition. For peace of mind, your item will be delivered fully insured and would be exchanged Free of charge in any rare instances of damage.

Goods can be returned within a period of 14 Days of delivery,

once the goods have been collected, please allow 2-4 working days for the refund to be processed. To return goods there is a collection charge of free unless agreed contrarily. Items must be in their original packaging and condition.

Deliveries are made to the communal door of your property and couriers are not authorized to take items any further. Any courier that may deliver items further than the communal door can only do so as a gesture of goodwill at the discretion of the buyer, please note that the company would not be held liable for any risk to the items past the communal door. Please note delivery times during the festive period and national holidays do vary please contact our delivery team for more information.

Goods are delivered flat pack for home assembly. We fully comply with the Distance Selling Act 2000

CANCELLATIONS AND RETURNS

In the very unlikely event, should you wish to return an item, We can arrange a collection for you via our Furniture delivery team at a cost of free which will be deducted from your refund, alternatively you may organize to return the item yourself.

Goods must be returned in their original packaging and in new condition, any goods which have been assembled cannot be returned. Any goods that are not in their original packaging cannot be returned.

Refunds will be issued within 48 hours of receipt of goods. Allow up to 10 working days for the funds to show in your account.

EXCHANGE/REPLACEMENTS

If any goods are received with any parts missing, we will send

out a replacement as soon as possible. Please notify us within 48 hours of delivery of any damage to the goods, as we may not be able to exchange damaged items at a later time.

Goods must be returned in their original packaging and in new condition, any goods which have been assembled cannot be returned. Any goods that are not in their original packaging cannot be returned.

Photographic evidence may be required to replace damaged parts.

If you wish to exchange your order an exchange charge of up to free will be incurred.

-Please call or email to check availability for next day delivery.

-Please note we do not share any of your details with any 3rd party. Your mobile number and email will be protected via the Data Protection Act 1998

– Please confirm delivery charges before placing your order, delivery charges vary depending on postal code2

in**@***********rt.com

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